Shaw FLOORS

Customer Care eNewsletter My Shaw Floors Tips, Trends & Care

Luxurious **Carpet**

STYLE: Power Buy 250 | COLOR: Sand Dune

Residential Carpet Fiber Hierarchy & Warranties

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Understand Warranties with Shaw's Residential Carpet Fiber Warranties at a Glance

Shaw is more than a name or label. It's a promise of outstanding performance, unique styling and overall value. For more than 50 years, consumers just like you have trusted Shaw products to stand up to their busy lifestyles. We have three residential fiber brands that support the Shaw brand. Each brand includes exclusive features and benefits. Warranties that apply to Shaw fibers are outlined below:

Anso Nylon

Anso® Nylon:

- Lifetime: Stain, Soil, Pet Urine Stains.
- 20-Year: Texture Retention, Abrasive Wear, Quality Assurance, SoftBac® Platinum.
- Non-Prorated
- Transferable
- Labor Inclusive
- 30 Day Customer Satisfaction (labor excluded).
- Recyclable / Cradle to Cradle Certified®

EverTouch

EverTouch® Nylon:

- Lifetime: Stain, Soil, Pet Urine Stains.
- 15-Year: Texture Retention, Abrasive Wear, Quality Assurance, SoftBac® Platinum.
- 30 Day Customer Satisfaction (labor excluded).
- Recyclable / Cradle to Cradle Certified®

ClearTouch PET Polyester
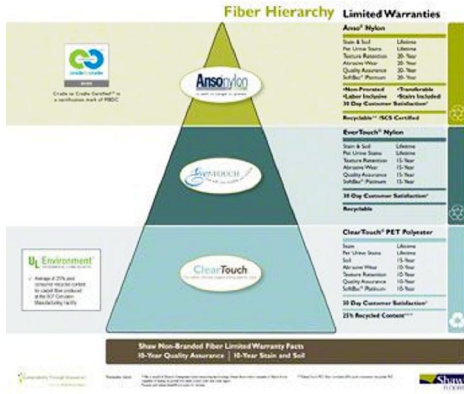
ClearTouch® PET Polyester:

- Lifetime: Stain, Pet Urine Stains
- 15-Year: Soil
- 10-Year: Texture Retention, Abrasive Wear, Quality Assurance, SoftBac® Platinum
- 30-Day Customer Satisfaction (labor excluded)
- 25% Recycled Content

Warranties that apply to other Shaw carpets

For those Shaw carpets not made with Anso® nylon, EverTouch® nylon, or ClearTouch® PET polyester, below is a list of applicable warranties:

- Limited 10-Year Quality Assurance Warranty
- Limited 10-Year Stain and Soil Warranty
- Limited 10-Year SoftBac® Platinum Warranty where applicable
  For more information, including informative sections on how to maintain your Shaw carpet, stain removal procedures, and the warranty service process, please refer to the Shaw Comprehensive Carpet Warranty brochure. VIEW or DOWNLOAD.

You might also like:

View carpet installation questions and answers» Learn the basics about installation and what to expect.	**View Shaw's online carpet catalog»** Shaw offers more than 25,000 carpet styles and colors.	**Learn how to keep your carpet looking great»** Keep your carpet looking like new with our care guide and tips.